NORTH CHEROKEE WSC

Public Water Supply ID: TX0370018

2025 Consumer Confidence Report

Annual Drinking Water Quality Report

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Public Water System ID: TX0370018

We are pleased to present to you the Annual Water Quality Report (Consumer Confidence Report) for the year, for the period of January 1 to December 31, 2025. This report is intended to provide you with important information about your drinking water and the efforts made by the water system to provide safe drinking water. (Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien 903-893-3385).

For more information regarding this report, contact:

Name: Scott Alexander

Phone: 903-894-3385

North Cherokee WSC has its monthly board meeting on the second Monday of each month at 7:00 p.m. Our office is located at the corner of US 69 and FM 177

Sources of Drinking Water

NORTH CHEROKEE WSC purchases water from the City of Jacksonville. City of Jacksonville provides surface water from Lake Jacksonville in Cherokee County. City of Jacksonville also provides groundwater from the Carizzo/Wilcox Aquifer in Cherokee County.

NORTH CHEROKEE WSC also produces groundwater from the Carizzo/Wilcox Aquifer in Cherokee County.

Our water source(s) and source water assessment information are listed below:

Source Name		Type of Water	Report Status	Location
1 - 5078 CR 3405	5078 CR 3405, BULLARD	Ground water	Yes	Northcherokeewsc.com
2 - STATE HWY 135 / CR 4905	8620 SH 135, Troup Tx	Ground water	Yes	Northcherokeewsc.com
SW FROM JACKSONVILLE / MT SELMAN PLANT	SW FROM TX0370002	Surface water	Yes	Jacksonvilletx.org
SW FROM JACKSONVILLE CR 4102/HEATH LN	CC FROM TX0370002 CITY OF JACKSONVILLE	Ground water	Yes	Jacksonvilletx.org
SW FROM JACKSONVILLE CR 4127/US HWY 69	CC FROM TX0370002 CITY OF JACKSONVILLE	Surface water	Yes	Jacksonvilletx.org

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPAs Safe Drinking Water Hotline at (800) 426-4791. Contaminants that may be present in source water include:

Microbial Contaminants - such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.
Inorganic Contaminants - such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
Pesticides and Herbicides - which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.
Organic Chemical Contaminants – including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.
Radioactive Contaminants – which can be naturally-occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Some people may be more vulnerable to contaminants in drinking water than the general population.
Contaminants may be found in drinking water that may cause taste, color, or odor problems. These types of problems are not necessarily causes for health concerns. For more information on taste, odor, or color of drinking water, please contact the system's business office.

Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. NORTH CHEROKEE WSC is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact NORTH CHEROKEE WSC at 903-894-3385. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at https://www.epa.gov/safewater/lead.

In the tables below, you will find many terms and abbreviations you might not be familiar with. To help you better understand these terms, we've provided the following definitions:

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.
Action Level Goal (ALG): The level of a contaminant in drinking water below which there is no known or expected risk to health. ALGs allow for a margin of safety.
Level 1 Assessment: A Level 1 assessment is a study of the water system to identify potential problems and determine (if possible) why total coliform bacteria have been found in our water system.
Level 2 Assessment: A Level 2 assessment is a very detailed study of the water system to identify potential problems and determine (if possible) why an E. coli MCL violation has occurred and/or why total coliform bacteria have been found in our water system on multiple occasions.
Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
Maximum residual disinfectant level goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
Treatment Technique or TT: A required process intended to reduce the level of a contaminant in drinking water.
Variances and Exemptions: State or EPA permission not to meet an MCL or a treatment technique under certain conditions.

Avg: Average - Regulatory compliance with some MCLs are based on running annual average of monthly samples.
RAA: Running Annual Average.
LRAA: Locational Running Annual Average.
mrem: millirems per year (a measure of radiation absorbed by the body).
ppb: micrograms per liter (ug/L) or parts per billion - or one ounce in 7,350,000 gallons of water.
ppm: milligrams per liter (mg/L) or parts per million - or one ounce in 7,350 gallons of water.
picocuries per liter (pCi/L): picocuries per liter is a measure of the radioactivity in water.
na: not applicable.

A service line inventory has been prepared and can be accessed by contacting Scott Alexander at 903-894-3385 or email at ncwater@embarqmail.com

City of Jacksonville results:

Substance	Year Sampled	MCL	MCLG	Amount Detected	Range	
Barium	2025	2	2	0.034	.011 - .034	MG/L
Chlorine	2025	[4]	[4]	1.46	0.20 - 2.71	MG/L
Fluoride	2025	4	4	1.6	.0362 - 1.60	MG/L
Nitrate	2025	10	10	0.044	.0244 - .044	MG/L
TTHM's	2025	80	NA	59.1	22.4 - 95.8	UG/L
TOC	2025	TT	NA	3.36	1.96 - 3.36	MG/L
Turbidity	2025	TT	NA	0.24	0.092 - 0.24	NTU

Substance	Year Sampled	AL	MCLG	Amount Detected
Copper	2023	1.3	1.3	0.622
Lead	2023	15	0	0.0229

Substance	Year Sampled	Amount Detected	Range	
Bromodichloromethane	2025	13.45	3.6 - 23.3	UG/L
Bromoform	2025	ND	< 1 UG/L	UG/L
Chloroform	2025	38.78	7.35 - 70.2	UG/L
Dibromochloromethane	2025	3.86	1.33 - 6.38	UG/L

North Cherokee WSC results:

Disinfectant Residual

All public water systems in Texas are required to disinfect drinking water to ensure control of microbial contaminants. Disinfectants are water additives used to control microbes.

Disinfectant	Year	Average Level	Unit	Range	MRDL/MRDLG Goal
Chlorine	2025	1.11	ppm	.3-1.98	4/4

Regulated Contaminants

In the tables below, we have shown the regulated contaminants that were detected. Chemical Sampling of our drinking water may not be required on an annual basis; therefore, information provided in this table refers back to the latest year of chemical sampling results.

Lead and Copper	Period	90TH Percentile: 90% of your water utility levels were less than	Range of Sampled Results (low - high)	Unit	AL	Sites Over AL	Typical Source
COPPER, FREE	2024	0.26	0.00509 - 0.34	ppm	1.3	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD	2024	1.22	0 - 1.58	ppb	15	0	Corrosion of household plumbing systems; Erosion of natural deposits

Disinfection Byproducts	Sample Point	Period	Highest LRAA	Range	Unit	MCL	MCLG	Typical Source
TOTAL HALOACETIC ACIDS (HAA5)	8620 STATE HWY 135 N, TROUP	2025	27.4	16.3-33.3	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	CR 3901 2MI OFF FM177, JACKSONVILLE	2025	27.3	17.4-33.4	ppb	60	0	By-product of drinking water disinfection
TTHM	8620 STATE HWY 135 N, TROUP	2025	79	45-130	ppb	80	0	By-product of drinking water chlorination
TTHM	CR 3901 2MI OFF FM177, JACKSONVILLE	2025	79	47.4-130	ppb	80	0	By-product of drinking water chlorination

Regulated Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
BARIUM	4/23/2025	0.026	0.025 - 0.026	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
CHROMIUM	4/23/2025	1.3	0 - 1.3	ppb	100	100	Discharge from steel and pulp mills; Erosion of natural deposits
FLUORIDE	4/23/2025	0.524	0.28 - 0.524	ppm	4	4	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NITRATE	4/23/2025	0.0739	0.0129 - 0.0739	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
NITRATE-NITRITE	10/1/2020	0.0346	0.0225 - 0.0346	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

Unregulated Contaminant	Year	Detected Level ug/L	Range of Detected Levels	Health based reference Concentration	Health Information Summary
PFBA	2023	.0065	0.0000-.0065	N/A	This date is part of UCMR5 results in relation to minimum reporting levels and available non- regulatory health-based reference concentrations.

Our water system has sampled for a series of unregulated contaminants. Unregulated contaminants are those that don't yet have a drinking water standard set by EPA. The purpose of Monitoring for these contaminants is to help EPA decide whether the contaminants should have a standard. As our customers, you have the right to know that these data are available. If You are interested in examining the results, please contact Scott Alexander at 903-894-3385 or P.O. Box 1021 Jacksonville Tx, 75766.

This notice is being sent to you by North Cherokee Water Supply Corporation. State Water System ID#0370018

Date distributed: May 1, 2026.

Additional Required Health Effects Language:

Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

There are no additional required health effects violation notices.