

North Cherokee Water Corporation

Mt. Selman
(903) 894-3385

P. O. Box 1021
Jacksonville, Texas 75766



North Cherokee Water Supply Corporation Pressure Regulator Maintenance Policy

North Cherokee Water Supply Corporation installs pressure regulators on all new meter installations. Pressure regulators are not required by TCEQ or any other regulating authority. North Cherokee Water Supply provides regulators as part of the meter installations for the wide range of pressure throughout the distribution system.

North Cherokee Water Supply Corporation is not responsible for leaks or any water damage that may occur from a malfunctioning pressure regulating valve (PRV). It is the customers responsibility to notify the water company when the pressure regulating valve is not working properly. North Cherokee Water Supply is not required to replace or maintain regulators, we do this as a courtesy to our customers. The water company will make every effort to service the pressure regulator within 48 hours of the customer notifying the office, excluding weekends and holidays. Since the servicing of PRV is done by the water companies employees we must schedule work between normal operations and maintenance of the water system. Customers have the option to hire an outside company to provide maintenance if scheduling is not suitable to the customer, at the customers expense.

Pressure regulators are maintained by the Corporation only if the regulator remains in the place of the original meter installation. If the regulator is moved or modified by another individual or company (homeowner, builder, plumber, irrigation installer or other contractor) it becomes the responsibility of the homeowner to maintain and or replace pressure regulator at the customers' expense.

The original meter installation consist of an angle valve (Corporation use only), water meter, tailpiece, pressure regulating valve and shut off valve.

Agreement:

I agree and understand the policy of North Cherokee Water Supply Corporation pertaining to the above information regarding the maintenance of pressure regulating valves.

Customer Signature

Date

North Cherokee Water Supply Corporation